

Task	Basic Security	Advance Security	Enterprise Security
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Weekly Regular Security Audit

25) MageReport scan	✓	✓	✓
26) Detailed audit of admin log for suspicious activity with the admin log extension	x	x	✓
29) Detailed Magento access logs audit for potential hack at tempts (debug.log, exception.log, magento.cron.log, setup.cron.log, system.log, update.cron.log, update.log, xten to_productexport.log)	x	✓	✓
30) Number of Products log	✓	✓	✓
31) Hide magento version – check	✓	✓	✓
32) Third-party feeds house keeping	✓	✓	✓

Malware Scans

33) Complete malware scan	✓	✓	✓
34) Complete malware removal	x	x	✓

Automated Website Monitoring & Scans

35) WAF (Web Application Firewall) setup with 24x7 monitoring and filtering traffic	✓	✓	✓
36) DDoS Attack Mitigation	✓	✓	✓
37) Brute Force Protection	✓	✓	✓

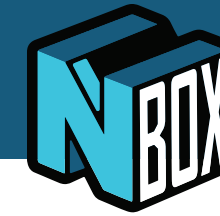
Automated Website Monitoring & Scans

38) Change all admin password	Monthly	Monthly	Monthly
39) Chrome console error	Monthly	Weekly	Weekly
40) Files and Folders permission check	Monthly	Weekly	Weekly
41) Check and update the php version	Monthly	Monthly	Weekly
42) Check robots.txt file	Monthly	Monthly	Weekly
43) Check the google bot lines added in htaccess file	Monthly	Monthly	Weekly
44) Load Test website for Concurrent users	Monthly	Weekly	Weekly
45) Review disk space usage	Monthly	Weekly	Weekly

Total Cost:	\$606.01 per month <small>Approx. 15 hours</small>	\$929.01 per month <small>Approx. 23 hours</small>	\$1212.01 per month <small>Approx. 30 hours</small>
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Terms and Conditions:

- When you are signing up for our maintenance plan, you are given access to our magento support portal, where you can raise tickets or ask questions on your magento website. We aim to respond and resolve all queries the same day.
- We do not guarantee that your website can never be hacked or brought down by external sources. No website can be safe from a hacking attempt. Here, we are trying our best to “prevent” possible website hacks/failures, and in the event of one, try to restore it as soon as possible with a minimum downtime.
- The maintenance plans do not include the price of restoring a website in the event of a hack. Some websites take a few minutes to investigate while some other busy websites might take several hours to investigate & restore. The restoration task is not part of the maintenance package.
- We do not take responsibility for the loss of revenue during the downtime of a website upgrade or in the unlikely event that a website has been compromised.
- Our support timings are 9am-5pm Mon-Fri GMT, via our support ticket portal.
- For telephone support, please schedule a suitable time with any of our staff, via the support portal.
- The scope of maintenance work on your website is based on the number of hours of indicated above, per month, depending on the plan in which you are under. Websites with large number of SKUs or higher traffic will need customized maintenance plans. Contact us for more details.



NEXUS BOX



Magento

Magento Monthly Maintenance

Give your magento site the health check it needs every month

Running an online business with a pro-actively managed magento website is better than fixing errors as and when they occur. You need to ensure the website runs the latest version for the e-commerce software version, the underlying operating system, php version, database, etc.,

Better safe than sorry. **A hack attempt on any website is inevitable.** We do our our best by minimizing the chances of an attack as far as possible. **Magento 2 being a powerful e-commerce system, needs top of the line security in place, to ensure the chances of running an uninterrupted business are as high as possible.**

An un-monitored & unmaintained magento website is susceptible to an attack that doesn't just bring the website & its sales to a halt but can also compromise customer sensitive data that every e-commerce website stores. We recommend any magento website big or small should to maintain the highest standards of security. With the ever-growing and innovative ways hackers find to penetrate into websites, we need to stay on top of the game to ensure website has the highest security standards.

What is included...

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Core System Functionality

1) 30 second Downtime monitor check	✓	✓	✓
2) Magento Version check – weekly	✓	✓	✓
3) Core File Modification Check	Monthly	Monthly	Weekly
4) New version upgrade scope assessment	✓	✓	✓
5) Security patch installations	✓	✓	✓
6) New version upgrade	✓	✓	✓
7) Monthly audit of Extensions	✓	✓	✓
8) Extension files upgrade to the latest version – quarterly	x	x	✓

Backup

9) Database Backup frequency	Monthly	Weekly	Weekly
10) Complete Website backup (last 12 months archive stored)	Monthly	Monthly	Weekly
11) Monthly backup of Raw Server access logs	x	✓	✓

Weekly Regular Maintenance activities

12) Log Files Audit (var/log,var/report,error_log file)	✓	✓	✓
13) Log files Cleanup	✓	✓	✓
14) Log files issues – fixes	x	x	✓
15) Log Tables cleanup – Database	✓	✓	✓
16) Cron Audit – monthly	✓	✓	✓
17) Cache Check	✓	✓	✓
18) Indexer Check	✓	✓	✓
19) Admin Users audit	Monthly	Monthly	Weekly
20) Remove unused extensions, cms blocks and static pages	✓	✓	✓
21) Check Multi Currencies dynamic conversion	✓	✓	✓
22) Orphan images check and cleanup	✓	✓	✓
23) Sitemap xml Check	✓	✓	✓
24) Manual UI testing (home page, category page, product page, cart page and checkout page)	✓	✓	✓